

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Membrane Integrity Test Requirements Not Met by Navajo Lake State Park - Sims Mesa

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to perform a daily membrane integrity test. The test was not conducted or successfully passed on several days in August 2025. Our membrane requirement had not been met.

What does this mean?

Membrane integrity testing ensures that the filtration of disease-causing organisms is effective. *Lack of adequate treatment may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do?

You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, please contact your health care professional.

What is being done?

New filters are being purchased and will be installed once delivered.

We anticipate resolving the problem within six months.

For more information, please contact:
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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.