

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Disinfection Requirements Not Being Met By Sugarite - Lake Alice Campground

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and we are doing to correct this situation.

We are required to maintain a chlorine residual of at least 0.2 ppm entering the distribution system. Our disinfection requirement has not been met for the month(s) of December 2022

What does this mean?

Chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Lack of adequate disinfectant may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period **did not** indicate the presence of bacteria in the drinking water system during this period.

What should I do?

Please continue to use an alternative (e.g., bottled) water supply. **Alternatively water can be boiled prior to use.** If you have specific health concerns, please contact your health care professional.

What is being done? [Describe corrective action.]

The Division is working with engineers to modify the system to allow a consistent flow of water and ensure consistent chlorination to the system.

We anticipate resolving the problem within 6 months.

For more information, please contact: **Jared Langenegger, Field Operations Bureau Chief**
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Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.